

PRIVACY POLICY

1. GENERAL PROVISIONS

1.1. This Privacy Policy (hereinafter referred to as the “Policy”) establishes the procedure for obtaining, storing, processing, using, and disclosing information, including personal data of users of the website kievhesed.org.ua (hereinafter referred to as kievhesed.org.ua). Information about personal data is received by the Charitable Organization “International Charitable Foundation ‘Jewish Hesed ‘Bnei Azriel’”, which owns the website kievhesed.org.ua, from users of this website.

1.2. kievhesed.org.ua respects the confidential information of any person who visits our website. Therefore, kievhesed.org.ua has developed this Policy, the purpose of which is to inform the User about the procedure for collecting, storing, and processing personal data and information provided by Users during the use of this website.

1.3. By using any part of the Site, the User automatically agrees to the terms of this Privacy Policy. The User does not have the right to use the Site if they do not agree with the terms of this Privacy Policy or if they have not reached the legal age required to enter into such agreements. In this case, the User is prohibited from using the Site, any information posted on the Site, any services provided through the Site, and the User must leave the Site.

1.4. kievhesed.org.ua is not responsible for the procedure of obtaining, storing, processing, using, and disclosing the User’s Personal Data by third-party companies and organizations that are not owned or managed by kievhesed.org.ua, and individuals who are not employees of kievhesed.org.ua, even if the User has accessed the sites, goods, or services of these persons through the Site.

1.5. The User acknowledges that in case of careless attitude towards the security and protection of their personal data and authorization data, third parties may gain unauthorized access to the account and personal and other user data. kievhesed.org.ua is not responsible for damages caused by such access.

2. PERSONAL DATA COLLECTED THROUGH THE WEBSITE

2.1. kievhesed.org.ua collects information relating to certain individuals only for the purpose of processing and use, and only if the User has voluntarily consented to its use.

2.2. Personal data is information that makes it possible to identify the User and/or is used to contact the User. Such information includes the User’s name, surname, patronymic, location

address, and email address. This information about the User may be stored in our contact or administrative databases in connection with past or current cooperation with the User or because, in our opinion, the User may be interested in receiving materials about our activities and services from kievhesed.org.ua.

2.3. Other information that may be collected automatically when the User visits the Site:

- addresses of third-party sites from which the User came to the Site;
- User's IP address;
- addresses of websites visited by the User simultaneously with the website;
- technical information about the User's browser and computers;
- information about resource errors initiated by the User;
- data about the version of the User's browser software;
- data about the operating system of the computer from which the User visited the website;
- data about search parameters that led the User to the site.

2.4. kievhesed.org.ua also stores cookies on the User's computer as an auxiliary means for the functionality of the Site. When the User visits the Site, kievhesed.org.ua automatically tracks information about the visit using standard e-commerce tools, including Internet tracking software, server logs, and first-party cookies. Cookies are text files that the Site places on the hard drive. Cookies may store information about the User's computer, the type of browser used, and the number of visits to a particular site from that computer. kievhesed.org.ua also uses cookies to:

- collect information about how visitors use the website: pages visited, links used, and time spent on each page;
- determine the effectiveness of advertising campaigns and manage them;
- support website functions, for example, to eliminate the need to re-enter input information already in the database or to reset settings already set during previous visits to the website; to personalize the website experience.

2.5. kievhesed.org.ua may allow the placement of third-party cookies, for example, from advertising agency networks that may facilitate the delivery of service advertisements to the User on other sites.

2.6. Information collected automatically by kievhesed.org.ua cannot be used by itself to identify the User. All information remains unchanged during data collection.

3. METHOD AND PURPOSE OF USING PERSONAL DATA

3.1. Information about the User, including personal data, is used to ensure the implementation of civil law relations, tax and accounting relations, and the fulfillment of the Foundation's statutory obligations.

3.2. The purpose of obtaining, storing, processing, and using the User's Personal Data is to protect both the interests of the User and the interests of kievhesed.org.ua, as well as to provide services to the User, including displaying personalized or general information, improving the quality of service when providing charitable services through the website kievhesed.org.ua.

3.3. kievhesed.org.ua usually uses personal information collected through our site to:

- provide information and services requested by Users;
- security and fraud prevention;
- quality customer service;
- personalization of website use;
- display personalized advertising when visiting the website;
- provide Users with special offers and other information that, in our opinion, may be of interest to Users (but only with their permission);
- provide Users with information and notifications regarding their use of the website;
- provide Users with invitations to participate in surveys and leave feedback about the company;
- better understand the needs and interests of Users;
- improve the content, functionality, and convenience of the website;
- improve our charitable services;
- improve our marketing and advertising activities;
- any other purposes specified in the current privacy notice or other agreements between kievhesed.org.ua and Users.

3.4. kievhesed.org.ua may use contact information in mailings, namely to notify the User about new opportunities, promotions, and other news from kievhesed.org.ua, as well as to send other advertising messages from kievhesed.org.ua or from carefully selected partners about goods and services that may be of interest to the User. The User may opt out of mailings by using the "Unsubscribe" link in the email received from kievhesed.org.ua.

4. CONDITIONS FOR PROVIDING ACCESS TO THE DATABASE

4.1. Transfer of Personal Data to third parties is allowed in the following cases:

- after obtaining the consent of the User to whom this information relates;
- when it is necessary to transfer Personal Data to fulfill the User's order or request;
- upon justified requests from government authorities entitled to receive such data.

If, in the opinion of kievhesed.org.ua, the User violates the terms of this Agreement and/or other contracts and agreements between kievhesed.org.ua and the User.

4.2. The User allows kievhesed.org.ua to permit other companies with which kievhesed.org.ua has entered into appropriate agreements to receive, store, and process data about the User (except for Personal Data), such as the User's IP address, cookies, and statistical information about the User's activity to improve the quality of services provided by these companies and advertising information.

4.3. Disclosure of personal data also occurs when the User orders services on the Site, but only to the extent necessary to identify the User and their order.

5. PERSONAL DATA OF MINORS

5.1. kievhesed.org.ua does not wish to collect information about visitors under the age of 14. If necessary, we may clearly draw the child's attention to the fact that they are not required to send any personal information to us. If parents or other legal representatives of the child discover that the child has provided certain information to kievhesed.org.ua and believe that this data should be destroyed, parents or other legal representatives must contact us by email. In this case, we will immediately delete the relevant personal information.

6. PROCEDURE FOR CHANGING/DELETING INFORMATION

6.1. The User may at any time choose not to provide kievhesed.org.ua with personal information or decide to block the acceptance of cookies. The User may also refuse to receive advertising emails or contact kievhesed.org.ua with a request that kievhesed.org.ua not share personal information collected on the Site with unaffiliated third parties for their own marketing purposes. The User may make such a request by sending an email.

6.2. The operation of certain Site features that require User information may be terminated from the moment the information is changed/deleted.

6.3. The User's personal data is stored until deleted by the User.

6.4. Sufficient notification to the User about deletion or other processing of personal data will be a letter (information) sent to the email address provided by the User.

7. CONTACT DETAILS OF kievhesed.org.ua

7.1. If you have questions, wishes, or complaints regarding the information provided by the User, the User may contact: ICF "JEWISH HESED 'BNEI AZRIEL'" 03087, Kyiv, Londonska St., 4-A

7.2. Upon written request and presentation of an identity document, the User may be provided with information on how to obtain information about the location of the database.

8. INFORMATION PROTECTION

8.1. kievhesed.org.ua takes all reasonable precautions to protect data confidentiality. Only those employees of kievhesed.org.ua who need to perform work functions requiring access to users' personal information have access to user information.

8.2. kievhesed.org.ua uses a comprehensive data security program, including commercially reasonable administrative, physical, and technological security measures to protect the User's personal information from unauthorized access, use, unauthorized or accidental destruction, alteration, or disclosure. Although kievhesed.org.ua takes commercially reasonable precautions to ensure security, the User agrees that the confidentiality of data transmitted via the Internet is not guaranteed, and if access to this data is obtained by third parties outside the technical means of communication controlled by kievhesed.org.ua, kievhesed.org.ua is not responsible for damages caused by such access.

9. PROCEDURE FOR CHANGING THE PRIVACY POLICY

9.1. kievhesed.org.ua may change the terms of the privacy policy. In this case, kievhesed.org.ua will replace the document version on the "Privacy Policy" page. Please periodically review these terms to be informed about how kievhesed.org.ua protects information about Users on the Site.

9.2. kievhesed.org.ua is not responsible for any damage or loss incurred by the User or third parties as a result of misunderstanding or misinterpretation of the terms of this Privacy Policy, instructions, or guidelines regarding the use of the Site, data placement procedures, and other technical issues.

10. ADDITIONAL TERMS

10.1. If any provision of the Privacy Policy, including any clause, item, or part thereof, is found to be contrary to law or invalid, this does not affect other provisions that do not contradict the law; they remain in full force and are valid, and any invalid provision or provision that cannot be enforced without further action by the Parties is deemed amended, corrected to the extent necessary to ensure its validity and enforceability.

10.2. This Privacy Policy applies to the User from the moment, during the use of the Site, they agree to the terms of this Privacy Policy when submitting their Personal Data and remains in effect as long as any information about the user, including personal data, is stored on the Site.

10.3. The relationship between kievhesed.org.ua and the User is governed by the legislation of Ukraine. Each party fully agrees that the relevant courts of Ukraine have exclusive jurisdiction over any claims and disputes relating to the Agreement.